

BEST PLACES TO WORK IN COLLECTIONS

REGISTRATION DEADLINE: December 20, 2024

What is the Best Places to Work in Collections program?

This is a research-driven program from Best Companies Group that examines your company's practices, programs and benefits and surveys your employees for their perspective. We are happy to partner with ACA International to bring you this great program! Companies meeting certain criteria are named to the "best" list.

What is Best Companies Group (BCG)?

For 20 years, Best Companies Group has specialized in identifying and recognizing great employers to work for. We are an independent research firm that ranks companies based on our established research methodology. Our surveys provide actionable, hard-to-obtain data that companies use to improve employee recruitment and retention.

Best Places to Work
in Collections 2025

Best Companies Group >>>



Why Participate?

Learn how to maximize employee engagement and determine whether you are one of the industry's best employers! It can also result in significant organizational benefits such as:

- **Heightened Company Pride:** If your organization appears on the "best" list it could improve employee morale and retention.
- **Public Relations and Marketing Advantage:** Organizations can use the distinction to enhance recruiting efforts, increase the value of general marketing and improve reputations.
- **The BCG *EnGauge* Report Platform:** BCG's engagement intelligence platform makes understanding and acting on employee feedback easier than ever! We identify the strengths and weaknesses of your workplace, according to what employees have to say. Use this platform (optional to purchase) to identify opportunities to improve engagement.

Who is Eligible?

- Collection Agency, Collection Law Firm, Creditor, or Debt Buyer
- Publicly or privately held businesses
- For-profits, not-for-profits, or government entities/municipalities
- Organizations with a minimum of 10 full-time or part-time employees worldwide
- Organizations in business for at least one year

Assessment Description

The process includes two surveys to gather detailed data about each participating company. BCG conducts the surveys, analyzes the data and determines the winners and rankings.

- **Part I – Employer Questionnaire (EQ):** The employer (main company contact) will complete this online survey, detailing company policies, practices, benefits and demographics.
- **Part II – Employee Engagement & Satisfaction Survey (EES):** The employee survey is an in-depth set of statements that employees will be asked to respond to on a 1-5 Likert scale of "Strongly Disagree" to "Strongly Agree." This section of the survey will also include open-ended questions, and several demographic questions. All eligible employees will need email and internet technology to take the survey.

Announcing & Recognizing the Winners!

The contact at each company is notified of their status prior to the release of the winner rankings in July. Non-winning organizations are not publicly revealed.

What Does It Cost?

| # of Worldwide Employees | # Employees Surveyed | Free for ACA Members* |
|--------------------------|----------------------|-----------------------|
| 10-24 | All | Free |
| 25-99 | All | Free |
| 100-199 | All | Free |
| 200-499 | Up to 250** | Free |
| 500-2499 | 350** | Free |
| 2500+ | 400** | Free |

*Non-ACA members will pay \$199.
**Employees are randomly selected.

For more information or to register, please visit
www.BestPlacesToWorkCollections.com
or contact the program manager, Jackie Miller at
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