

Best Places to Work in Collections

REGISTRATION DEADLINE:

December 29, 2023

What is the Best Places to Work in Collections program?

Best Places to Work in Collections is a research-driven program from Best Companies Group that examines your company's practices, programs and benefits and surveys your employees for their perspective. We are happy to partner with ACA International to bring you this great program! Companies that meet certain hurdles are considered one of the Best Places to Work in Collections.

What is Best Companies Group (BCG)?

Best Companies Group has specialized in identifying and recognizing great employers to work for. We are an independent research firm that ranks companies based on our established research methodology. Our surveys provide actionable, hard-to-obtain data that companies use to improve employee recruitment and retention.

Why Participate?

By participating, you can learn how to maximize employee engagement and determine whether you are one of the Collection Industry's best employers! It can also result in significant organizational benefits such as:

- **Heightened Company Pride:** If your company appears on the list, it could improve employee morale and retention.
- **Public Relations and Marketing Advantage:** Organizations can use the distinction to enhance recruiting efforts, increase the value of general marketing and improve reputations.
- **The BCG Insights Report Package:** BCG shares its comprehensive assessment of your firm's performance in an efficient, results-oriented reporting platform. We identify the strengths and weaknesses of your workplace, according to what employees have to say. The report package is used to identify opportunities to improve engagement.

Who is Eligible?

- Be a Collection Agency, Collection Law Firm, or Debt Buyer
- Publicly or privately held businesses
- For-profit, not-for-profit, or government entities/municipalities
- Have a facility in the United States
- Have a minimum of 10 full-time or part-time employees worldwide
- Must be in business for at least one year

Assessment Description

The process includes two surveys to gather detailed data about each participating company. BCG conducts the surveys, analyzes the data and determines the winners and rankings.

- **Part I – Employer Questionnaire (EQ):** The employer (main company contact) will complete this survey, detailing company policies, practices, benefits and demographics. The employer will be asked to complete the EQ online.
- **Part II – Employee Engagement & Satisfaction Survey (EES):** The employee survey is an in-depth set of statements (77) that employees will be asked to respond to on a 1-5 Likert scale of "Strongly Disagree" to "Strongly Agree". This section of the survey will also include two (2) open-ended questions, and seven (7) demographic questions. If e-mail and internet technology is not available for use by company employees, BCG also has paper surveys available.

Announcing & Recognizing the Winners!

The contact at each company is notified of their status prior to the release of the winner rankings in July.

Best Places to Work
in Collections 2024

Best Companies Group >>>



What Does It Cost?

	# Employees Surveyed	It's Free For ACA Members!**
10-24	All	Free
25-99	All	Free
100-199	All	Free
200-499	Up to 250*	Free
500-2499	350*	Free
2500+	400*	Free

*Employees are randomly selected

**Non-ACA members must pay \$199.

For more information or to register, please visit

www.BestPlacesToWorkCollections.com

or contact the program coordinator, Christopher Miller at
717-323-5240 or at CMiller@BestCompaniesGroup.com