

Employee Engagement and Satisfaction Survey

Fill in each circle completely using a DARK BLUE or BLACK PEN, not a pencil. Do not use “x” or “/” marks. To ensure your anonymity, mail your completed survey in the postage-paid envelope provided. Upon receipt of your survey, your answers and comments will be added to those of your fellow workers and summarized as a group. The number in the right hand corner of this document is for data processing only and cannot be tracked to any individual’s survey responses. If you have any questions or comments contact Best Companies Group at support@bestcompaniesgroup.com.

1. Overall, I am very satisfied with my employer.....○.....○.....○.....○.....○.....○.....○.....○.....○

Disagree Strongly Disagree Somewhat Neutral Agree Somewhat Agree Strongly Not Applicable

How do you feel about each of the following specific matters? (Fill in a single response for each statement below)

2. This organisation’s leadership:

I understand the long-term strategy of this organisation.....○.....○.....○.....○.....○.....○.....○.....○.....○

I have confidence in the leadership of this organisation.....○.....○.....○.....○.....○.....○.....○.....○.....○

The leaders of this organisation care about their employees’ well being.....○.....○.....○.....○.....○.....○.....○.....○.....○

Senior leaders live the core values of the organisation.....○.....○.....○.....○.....○.....○.....○.....○.....○

The leaders of this organisation are open to input from employees.....○.....○.....○.....○.....○.....○.....○.....○.....○

Disagree Strongly Disagree Somewhat Neutral Agree Somewhat Agree Strongly Not Applicable

3. The organisation’s corporate culture and communications:

This organisation’s corporate communications are frequent enough.....○.....○.....○.....○.....○.....○.....○.....○.....○

This organisation’s corporate communications are detailed enough.....○.....○.....○.....○.....○.....○.....○.....○.....○

This organisation effectively communicates its progress towards meeting departmental goals.....○.....○.....○.....○.....○.....○.....○.....○.....○

I have a good understanding of how this organisation is doing financially.....○.....○.....○.....○.....○.....○.....○.....○.....○

I can trust what this organisation tells me.....○.....○.....○.....○.....○.....○.....○.....○.....○

This organisation treats me like a person, not a number.....○.....○.....○.....○.....○.....○.....○.....○.....○

This organisation gives me enough recognition for work that is well done.....○.....○.....○.....○.....○.....○.....○.....○.....○

Staffing levels are adequate to provide quality products/services.....○.....○.....○.....○.....○.....○.....○.....○.....○

Quality is a top priority with this organisation.....○.....○.....○.....○.....○.....○.....○.....○.....○

Safety is a top priority with this organisation.....○.....○.....○.....○.....○.....○.....○.....○.....○

I believe there is a spirit of cooperation within this organisation.....○.....○.....○.....○.....○.....○.....○.....○.....○

My employer enables a culture of diversity.....○.....○.....○.....○.....○.....○.....○.....○.....○

This organisation makes a strong effort to minimise discrimination.....○.....○.....○.....○.....○.....○.....○.....○.....○

I like the people I work with at this organisation.....○.....○.....○.....○.....○.....○.....○.....○.....○

At this organisation, employees have fun at work.....○.....○.....○.....○.....○.....○.....○.....○.....○

I feel I can express my honest opinions without fear of negative consequences.....○.....○.....○.....○.....○.....○.....○.....○.....○

Changes that may affect me are communicated to me prior to implementation.....○.....○.....○.....○.....○.....○.....○.....○.....○

Disagree Strongly Disagree Somewhat Neutral Agree Somewhat Agree Strongly Not Applicable

Best Companies Group▶▶▶

8. Pay and Benefits:

Disagree Strongly Disagree Somewhat Neutral Agree Somewhat Agree Strongly Not Applicable

My pay is fair for the work I perform

Overall, I'm satisfied with this organisation's benefits scheme

Specifically, I'm satisfied with the:

Amount of annual leave

Sick leave policy

Amount of healthcare paid for

Dental benefits

Vision care benefits

Pension scheme

Life insurance benefits

Disability benefits

Training reimbursement benefits

9. Overall feelings about your employment experience:

Disagree Strongly Disagree Somewhat Neutral Agree Somewhat Agree Strongly Not Applicable

Most days, I look forward to going to work

My job provides me with a sense of meaning and purpose

I am proud to work for this organisation

I feel this organisation has created an environment where I can do my best work

I am willing to give extra effort to help this organisation succeed

I plan to continue my career with this organisation for at least two more years

I would recommend this organisation's products/services to a friend

I would recommend working here to a friend

NOTE: We recommend that you do not include your name or other identifying remarks in your responses to the two open-ended questions listed below. Please do not exceed the space provided below.

10. What does this organisation do that makes it a place where people would want to work?

11. What can this organisation do to increase your satisfaction and productivity as an employee?

Best Companies Group▶▶▶

The following questions are for classification purposes only. They will not be used to identify any individual.
Please fill in only one response per question.

12. How long have you worked for this organisation?

- Less than one year
- One year to less than two years.....
- Two years to less than five years
- Five years to less than ten years.....
- Ten years or more
- Prefer not to answer

17. Which of the following best describes your role?

- Executive(CEO/President, VP, Director, etc.)
- Manager/Supervisor
- Administrative/Clerical
- Professional/Salesperson/Analyst/Technician
- Production/Service
- Other

13. In what year were you born?

--	--	--	--

Example: 1990

14. What is your gender?

- Female
- Male
- Non-Binary
- Prefer not to answer

18. In which department do you work?

- Administration/Management
- Customer Service/Care/Support
- Finance/Accounting.....
- Human Resources
- Information Technology
- Marketing/Advertising
- Maintenance/Operations.....
- Production
- Sales/Retail/Business Development
- Other

15. What is your ethnic background?

- White (British, Irish, Other)
- Black/Black British (Caribbean, African, Other)
- Asian/Asian British.....
(Indian, Pakistani, Bangladeshi, Other Asian)
- Chinese/Chinese British (Chinese: any Other).....
- Mixed.....
(White & Black Caribbean, White & Black African, White & Asian)
- Any other Mixed.....
- Prefer not to answer

16. Which is your job status?

- Full-Time
- Part-Time

Thank You for Your Participation!

For questions or comments, please email support@bestcompaniesgroup.com.